



# POLICY STATEMENT

It is the policy of TSC International to provide the highest value magnetic materials to its customers through a combination of exceptional quality, price, delivery, service, continuous improvement, and environmental responsibility

## QUALITY

A quality system consistent with ISO-9000-2004. Produce magnetic materials to satisfy our customer for quality, consistency and meet or exceeds *industry standards*.

## PRICE

*Encouraging innovation, have a flat organizational structure with individual empowerment throughout.*

## DELIVERY

*Speed-to-market with efficient administrative and production systems, good communications and fast factory throughput.*

## SERVICE

*Creating working partnerships with open lines of communications at all levels.*

## CONTINUOUS IMPROVEMENT

*Resources will be dedicated to continuous improvement and ensuring a sustainable manufacturing process.*

## ENVIRONMENTAL RESPONSIBILITY

Compliance to local and federal environmental regulations and good practices.

TEMPEL SMITH

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